



PRESS RELEASE
Tellumat Telecoms
July 7, 2011
Page 1 of 1

New certification boosts THINK IT's multi-platform communication

http://www.itweb.co.za/index.php?option=com_content&view=article&id=45155:new-certification-boosts-think-its-multiplatform-communication-expertise&catid=456

THINK IT Solutions, an EOH group company, has boosted its already considerable expertise in the ICT arena with its recent ShoreTel certification.

ShoreTel's award-winning business phone system offers organisations of all sizes integrated voice, video, data and mobile communication on an open, distributed IP architecture. The company is currently the second-largest IP communications vendor in North America, and is distributed in South Africa by Tellumat Communication Solutions.

THINK IT, one of the first valued-added resellers to take on the ShoreTel range in South Africa, is also one of the first locally to achieve full ShoreTel certification.

According to THINK IT Chief Technology Officer, Louis Botha, the rationale for his company's investment in ShoreTel is simple: the ShoreTel business communication solution exploits the power of IP with unified communication tools that anyone can use at a very competitive total cost of ownership.

"In a nutshell, the ShoreTel solution offers any business wanting to adopt IPT a reliable, easily managed and cost-effective route," he said.

"Its distributed architecture has no single point of failure; each switch and site functions as an independent call processor. In the unlikely event of a WAN failure, the system automatically disconnects the ailing server and continues to place and receive calls on the public switched telephone network without disruption.

"In addition, its plug-and-play simplicity lets IT staff deploy and manage the system from anywhere, and gives users call control like never before, with access to a full suite of built-in unified communications features, including integrated voice, video, data, and mobile communication.

"Further, the solution's unique distributed architecture means it fits right in with existing infrastructure, and works seamlessly with business applications and processes. By integrating communication tasks currently performed with separate tools, such as videoconferencing, IM and online collaboration, it helps boost productivity and reduce costs.

"Finally, its very competitive total cost of ownership means that a return on investment can be seen in a very short period of time, providing real 'bang for your buck' in terms of acquisition, renewal, maintenance and support.

"With our certification certificate well and truly nailed to our reception wall, we are looking forward to going to market with this remarkable product range. We believe many mid-sized companies, which have investigated and found the current offerings in the market too large and too expensive for them, will derive immediate benefit from implementing ShoreTel," he said.

www.tellumat.com